

# Residents' Liaison Meeting



## Minutes of Meeting

28 June 2018, Conference Room, Mogden STW at 6pm

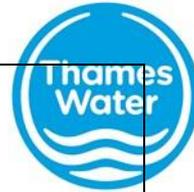
Attendees	
Organisation	Name
Thames Water	Richard Aylard (Chairman)
	John Penicud
	Ian Ruffell
	Gayle Thomas
	Paul Mallows
	Cecilia Larkin
	Dimitrios Noltsis
	Nigel Watts
	Jane Clarke
	John Ismay
	Mark Colvin
London Borough of Hounslow	Tony Bull
	Ian Inman
London Borough of Richmond	Andrew Gordon
Residents	Barry Edwards
	Bruce Sparrow
	Keith Knight
	Rob Gray
Public Representative	Cllr Salman Shaheen

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No.	Content	Action	Due date of Action
	<p>The chairman R Aylard (TW) welcomed the new residents and requested that all attendees introduced themselves.</p> <p>The chairman outlined the agenda for the evening's meeting.</p>		
1	<b>Review of previous minutes</b>		
1.1	<p><b>Actions of previous minutes</b></p> <p>I Ruffell (TW) said that the data shows no correlation between the uses of the storm tanks in the summer period.</p> <p>G Thomas (TW) confirmed that the odour complaints process has been circulated by means of a notification.</p> <p>It was requested by B Edwards (MRAG) that the council officers give an update on the Thursday inspections. This will be provided at the next meeting</p>	Action	January 2019
2	<p><b>Mogden Technical Working Group</b></p> <p>J Penicud (TW) gave a brief overview of the MTWG. He explained the terms of reference and said that the meeting is independently chaired by Prof Smith of Imperial College. He also said that at the last meeting they looked at the different treatment processes.</p> <p>Next Meeting 24 October 2018.</p>		
3	<p><b>Odour Elimination Project</b></p> <p>B Edwards (MRAG) gave an update on the project he is working on. He went through the timeline. ( Presentation Slide 6) He also said that the recent experiment at Arbourfield were 98% successful.</p>		

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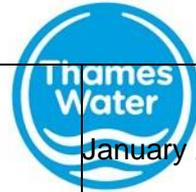
4	<p><b>Operations</b></p> <p><b>New Sludge Thickening Building</b> P Mallows (TW) gave an update on the new Sludge Thickening building. Planned completion date is November 2018 and gravity belt thickeners to be in service April 2019.</p> <p><b>New Security Fence</b> D Noltsis (TW) said that the work is currently ongoing and due for completion in November 2018. R Gray (Force) asked about the council resurfacing the footpath. D Noltsis (TW) confirmed that he does not have visibility of the councils projects.</p> <p><b>Mogden update- Odour Control Units</b> I Ruffell (TW) gave an update on the refurbishment of the Odour Control Units to improve the reliability of the equipment. He also said that they in the process of scoping phase 2 of the every little helps project. He explained that the project is aimed at eliminating odour by covering up assets on site. K Knight (Resident) said that he has seen a massive improvement in the odour released by the site compared to previous years.</p>		
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5	<b>Stakeholder communication &amp; engagement</b>		
5.1	<b>Odour complaints</b>  G Thomas (TW) provided an update on the complaints received. (Presentation slide 15)		
5.2	<b>Mosquito Survey</b>  J Ismay (TW) presented the graphs and explained the life stages of a mosquito to the group. T Bull (LBH) said that the vegetation in the river is not a cause for concern as he found no mosquitos present.  M Colvin (TW) updated the group on the new fly killers on site. He said that it will further assist to control flying insects onsite		
5.3	<b>Mogden Biodiversity enhancements &amp; Community Projects: 2018- 2019</b>  J Clarke (TW) provided an update on current and future projects. She explained the eel project and 2018 Wildlife Notice Board & Bench Partner project. She said they work in partnership with the Friends of the River Crane Environment (FORCE) & Crane Valley Partnership (CVP)  Future project are a Permanent Fish Pass on Duke of Northumberland River and Swift Bird Boxes Mogden Tower		

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6	<b>AOB</b>  B Edwards (MRAG) asked that the drain at the bus stop near Kew bridge be investigated.  M Colvin(TW) told the group that they starting to treat the knotweed in October 2018  .	Action	January 2019
	<b>Next Meeting:</b> The next Resident Meeting will be held in January 2019		