

Residents Liaison Meeting

Date/Time: 7 December 2011 6pm
Venue: Conference Room, Mogden STW
Chair: Victor Freaney, Thames Water



Attendance

Name		Representing
* Victor Freaney	VF	Thames Water (Chair)
* Cllr Arnie Gibbons	AG	London Borough of Richmond Upon Thames
* Gerry McCarthy	GM	London Borough of Hounslow
* Tony Bull	TB	London Borough of Hounslow
* Shaun Case	SC	London Borough of Richmond Upon Thames
* Clare Montgomery	CM	Cole Park Residents Association
* Joyce Diment	JD	WERFA (Woodlands Estate Residents Association)
* Keith Knight	KK	St John's Road Residents Association
* Richard Johnston	RJ	Queensbridge (North) Residents Company
* Mark Grimshaw	MG	Thames Water – Operations Manager
* Zak Espi-Castillo	ZEC	Thames Water – Process Manager
* Adrian Jack	AJ	Thames Water – Project Manager
* Adam Butt	AB	Thames Water – Communications
* Emily Goren	EG	Thames Water – Communications

Apologies received from:

Richard Aylard	Thames Water
John Sullivan	Thames Water
Cllr Brad Fisher	London Borough of Hounslow
Cllr Corinna Smart	London Borough of Hounslow
Cllr Geoff Acton	London Borough of Richmond upon Thames
Cathy Gallagher	London Borough of Hounslow
Brian Pailin	Queensbridge (South) Residents Company
Steve Taylor	Mogden Residents Action Group (MRAG)
Simon Eaton-Walker	Mogden Residents Action Group (MRAG)

Present – Full Time (*), Part Time (^)

Item	Description	Action
1.0	Review of previous minutes	
1.1	Legal have given their approval for the release of the final version of the 2009 off site summer mosquito survey to TB.	
1.2	EG is still to follow up with TW's waste control centre regarding getting the EA data for Mogden's storm discharges to send to BE.	EG
1.3	BE asked previously if TW would support dredging the River Thames. VF unsure what is being asked, but does not think that this is something that TW get involved with.	
1.4	AJ confirmed that the site tour of the new extension will take place early next year and that this will not be part of a residents meeting, as requested.	AJ/SR
1.5	There were no other comments and so the previous minutes were accepted as a true record of the meeting.	
2.0	Operations and Communications	
2.1	EG ran through the operations update, including: <ul style="list-style-type: none"> • Memorial garden rededication. EG also spoke about the operational correspondence graph showing the complaints received: <ul style="list-style-type: none"> • 198 complaints received so far this year, with 25 odour and 1 odour and mosquito complaint in September, 23 odour and 1 mosquito complaint in October and 1 odour and 1 mosquito complaint in November. EG then went through the notifications issued from September to December via the Mogden notification mailing list. EG ran through the communications update, including: <ul style="list-style-type: none"> • Careers fair at Lampton School in Hounslow. 	
2.2	CM said well done for getting the notification out about the River Crane so quickly.	Note
3.0	Mosquito survey results	
3.1	Dr John Ismay gave a talk about mosquitoes which covered: <ul style="list-style-type: none"> • Mosquito biology and habitat • Mosquitoes in Britain • About <i>Culex pipiens</i> • The surveys and treatment at Mogden • What residents can do • Details of the outside survey carried out in 2009 	
3.2	JI answered the question of whether a map of the sites they survey could be produced, which was raised in a previous meeting, by saying that it would not be possible to give the exact sites, as they change, but that he could provide the major areas. <p>JD asked what size the egg batches are? JI replied that they are around 5-6mm long and look like dark velvet.</p> <p>RJ then asked if the eggs floated on water. JI said that with this species of mosquito the eggs do float on water.</p> <p>VF asked how the mosquitoes come back each year, if they are killed off at -2°C. JI replied that they persist in warm underground areas, such as the digester chambers at Mogden and the London Underground.</p> <p>JI asked everyone to spread the message that if a resident is bitten, keep the mosquito, if possible, so that it can be DNA sampled.</p>	

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	<p>JI also said that the regular gully cleansing carried out by LBH and paid for by TW has reduced numbers of mosquitoes. TB added that it also raises residents' awareness.</p> <p>MG asked how far an adult mosquito could migrate? JI replied 1.3km unless there is a strong wind. JI went on to add that <i>molestus</i> was found in high numbers 4km away from Mogden during the 2009 survey, which is too far to have come from the site. JI thanked TB and SC for their assistance with the 2009 survey.</p> <p>AJ asked if the gully cleansing was value for money? JI said yes. TB added that LBH monitor 2-3 times a week during the flushing and it has a dramatic effect on the numbers of mosquitoes seen in the gullies.</p> <p>SC asked if there was any pattern in the numbers of mosquitoes seen at the various distances from Mogden? JI said there wasn't.</p> <p>JD said that these sorts of comments, such as keeping mosquitoes for identification, were helpful for residents to know.</p> <p>JI replied that there is a yearly mosquito awareness leaflet send out to local residents. AJ asked when the next one would be sent out. GM replied the first bank holiday in May.</p> <p>AG asked if any comparative studies had been done in the vicinity of Mogden? JI said there hadn't, as the only other place <i>molestus</i> was a problem was the London Underground.</p> <p>RJ asked how long a dead mosquito could be kept and still be able to get DNA from it? JI replied months unless it has gone mouldy.</p>	
3.3	<p>EG ran through the mosquito update, including:</p> <ul style="list-style-type: none"> • Updated graphs showing mosquito activity year-to-date. 	
	<p>4.0 Sewage Treatment Work Upgrade Project – an update</p>	
4.1	<p>AJ ran through the extension project update, including:</p> <ul style="list-style-type: none"> • Key progress to date • Inlet works / PSTs / OCU 11 / Aeration lanes / FSTs / Sludge stream • Looking forward / In the community 	
4.2	<p>The Christmas period shutdown is from 23 December to 3 January this year, and there will be no construction activity during this time.</p> <p>GM asked if this information could be put on the website? MG said yes, and added that we would also send out a notification to this effect.</p> <p>Post meeting note: This was actioned as requested.</p>	
4.3	<p>GM said that the digesters had improved since the new gas compressors had come online and well done to the project team.</p>	Note
4.4	<p>RJ asked about mosquito breeding in the new extension area. JI replied that mosquitoes tend to overwinter in underground areas, and there are no underground areas in the B&V area.</p>	
4.5	<p>TB asked about the design of the scrapers on the new PSTs, as the ones that have been retrofitted in the old SSTs that were converted to covered PSTs have caused a fungus gnat problem.</p> <p>AJ responded that the new scrapers are a 'beefed up' version of the same scrapers and changes have been made, such as installing a pole on the scrapers so that operatives can see that they are moving.</p> <p>TB then asked how will the new system not fail?</p> <p>AJ replied that the top rail for the top scraper is actually in the sewage in the old tanks, whereas they will be above in the new. AJ also added that there are to be strategically placed hoses so that the tanks can be hosed down with final effluent, if required.</p> <p>TB continued by asking for a status on the old tanks.</p>	

Item	Description	Action
5.0	ZEC replied that the programme is well underway with three tanks done. The aim is to have all the tanks complete before the next breeding season for the fungus gnats. AOB	All
5.1	EG asked that people wishing to attend future residents meetings RSVP to let EG know, so that she can put together a slide pack for them.	
5.2	RJ did not receive the notification regarding the River Crane. EG said that she would check to make sure RJ was on the notification email list. Post meeting note: RJ has now been added to the notification list.	

Dates of future meetings	Time
Wednesday 7 March 2012	6pm
Wednesday 6 June 2012	
Wednesday 5 September 2012	

Location
Conference Room, Mogden STW